

# What is it?

Jamf Pro is an industry-leading solution that delivers the best and most secure end user experience for Mac, iPad, iPhone and Apple TV. With automated management and powerful customisation options, Jamf Pro delivers everything IT needs to maximize their time and enable end users to be more creative, productive and self-sufficient. It will empower those who choose Apple to use the best of Apple.

# **Benefits of Jamf Pro**

- Zero-touch deployment
- Self-Service App Store
- Secure Apple Devices
- Patch Management and Reporting
- App Distribution
- Wipe, Lock and Track devices
- Integrates into many tools like service now, splunk, cisco ISE, Microsoft Intune.
- Build great workflows with Smart Groups
- Scalable from 50 to 500 000 devices

## Who should use Jamf Pro

If any of the following apply to your organisation, then Jamf Pro is the best choice for you:

- Your organisation is experienced or familiar with device management and would like further control of its Apple devices.
- Your organisation has an administrator or IT team and has the time to design, build and maintain a device management solution in-house.
- Your organisation is well resourced, and has an ongoing annual plan for technical staff training.



### How does it work?

Jamf Pro is a cloud-based annual subscription service which provides you with a framework in which to manage your Apple devices. Jamf Pro is designed to automate device management for you while driving end-user productivity and creativity. You will be provided with a clean Jamf Pro environment in which you can design and build your own work flows using an industry standard framework. If onboarding training is required, our principles and essentials series can be provided to accelerate your knowledge of the product, supporting technology and services.

#### **FAQ**

#### Q: Will I have access to the Jamf Pro admin console?

A: Yes. As an IT professional, you will have complete control and ownership of your environment.

## Q: How long does it take to build my own Jamf Pro system?

A: This really depends on skill, resource and the size of the environment. Typically, to have a basic work flow in place unassisted could take a few months to design and build. This can be accelerated to only a matter of days if a Jumpstart is purchased along with your Jamf Pro license.

### Q: What is the difference between datajar.mobi and Jamf Pro?

A: Jamf is an industry leading management product; datajar.mobi extends the capabilities of Jamf Pro through enhanced automation, software and workflows that we have developed, and which are commercially supported by our team of engineers.

## Q: Will I have to host and administer my own Jamf Pro instance?

A: No. Jamf will host and maintain a Jamf Pro server for you.

#### Q: How do I get my devices into Jamf Pro?

A: Devices can be enrolled into Jamf Pro using Apple Business Manager or Apple School Manager enrolment workflows or manually through User Initiated Enrollment.

### Q: Do I need training on how to use Jamf?

A: Possibly. Jamf Pro is designed to make the job of managing your devices as simple as possible. However, Jamf Pro is aimed at organisations with a dedicated IT team. As such, your organisation may require a deeper dive into the technology. Our Jamf Principles and Essentials training is designed to accelerate your onboarding experience.









