

Jamf Professional Services

Serving as an extension of your team

Professional Services by Onsite helps accelerate your deployment, supports your team and helps you grow.

We understand that your organisation is unique, and that Apple and Jamf skills might still be developing. **The success of your Apple initiative is now more important than ever**, we've got you covered.

Jamf makes sure everyone gets more out of their Apple Devices, and no one in Africa knows Jamf better than we do. With Jamf Professional Services we serve as an extension of your team, **ensuring that your Apple Initiative is a success, adding the best Apple and Jamf skills to your team.**

Who would benefit from Jamf Professional Services?

Both schools and business can benefit from our services, if you are new to managing Apple devices, or have a large and complex deployment that you need extra help with, our approach will help simplify the process and enable your organisation to overcome any challenges and succeed with your Apple initiative in faster timelines.

Professional Services come in different flavours, from the team that just needs sanity check assistance to a more hands on and dedicated approach.



Benefits of Professional Services

- ✓ Ready to help accelerate your Jamf deployment
- ✓ Onsite and/or remote service days to focus on a variety of areas
- ✓ Project management and oversight on all Apple Management activities and implementation progress with business review reporting
- ✓ Jamf Support Escalation and priority
- ✓ Deployment workflow design and planning
- ✓ Jamf Workflow Health-check
- ✓ Packaging and integration assistance and support
- ✓ An Expert on call



Did you know:

Organisations that add Jamf Professional Services to their team, accelerate their Apple projects by up to 6 months compared to those who opt to do it themselves.

Options to suit your needs.

We understand that every business is different, we have designed our professional services offerings with this in mind. All Professional Service contracts are **valid for 12 months** from date of purchase and exclude VAT.

Should your needs be different from the offerings below, we are happy to tailor an offering for your needs and to suit your budget.

	Education	SME	Commercial	Enterprise
Monthly Support Hours	5 hours	5 hours	10 hours	60 hours
Monthly Project Hours	2 hours	2 hours	5 hours	24 hours
Support Response Time	6 hours	6 hours	4 hours	2 hours
Annual Service Days	1/2	1	2	8
Annual Business Reviews	1	1	2	4
Priority Support Escalations	Not included	Not included	Included	Included
Jamf Health Check	1	1	2	4
Annual Subscription	R 30,000.00	R 90,000.00	R 180,000.00	R 340,000.00

Ready to accelerate your Apple initiative?
Talk to our sales team today - sales@onsitegroup.co.za

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